



## **Texas Division of Emergency Management State Situation Report**

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### **New Information is in Blue Text**

<b>Event Name</b>	21-0003 February Winter Weather 2021
<b>Date</b>	February 22, 2021
<b>Time</b>	0900
<b>Operational Period</b>	February 21, 2021- February 22, 2021
<b>Report Number</b>	11

<b>Regions Affected</b>	
<b>DPS Regions Affected</b>	1, 2, 3, 4, 5 & 6
<b>DDCs Active</b>	1, 2, 3, 4A, 4B, 6, 11, 14, 16D, 17, 19, 20, 21, 22 & 24

**STATEWIDE CURRENT SITUATION:** On February 21, Governor Abbott held a press conference in San Antonio where he provided an update on the state's efforts to provide water and other resources to Texans across the state. The Governor's press conference was held at Port San Antonio, where members of the National Guard are currently unloading water and other resources to distribute to communities in Texas.

The Governor noted that power and water are continuing to be restored throughout Texas and that multiple state agencies are working together to ensure communities have access to water, food, and other resources as communities begin to recover from the severe winter storm.

"We are making great progress in our recovery efforts from this winter storm, but many Texans are still without water, food, and other supplies — which is why the state is stepping up make sure Texans have the resources they need to provide for their families," said Governor Abbott. "I thank our local, state, and federal partners for working together to address the needs of Texans and expedite our recovery process. I also want to thank our utility workers for providing crucial services to Texans who have experienced power outages and burst pipes. Together, we will continue to overcome this challenge."

The state has deployed trucks and aircraft to deliver water to communities, including 162 truck delivers that have delivered a total of 2 million bottles of water and 1.4 million bottles of water that have been delivered by plane and helicopter.



State agencies are working with local officials to set up staging sites for distribution. The state has also suspended size, weight, hours-of-service requirements, and more to get more commercial trucks on the road to deliver supplies across the state. Meals Ready to Eat (MREs), blankets, and generators have been provided to communities in need. In addition, the Governor has waived regulations to allow the use of unlicensed kitchens to prepare meals to donate to Texans so long as they abide by guidance issued by the Texas Department of State Health Services.

Governor Abbott also mentioned that he is working with members of the legislature to address skyrocketing energy bills that resulted from a temporary spike in the energy market. He said that they are working quickly to calculate the total cost of these bills and find ways that the state can help reduce this burden. The Governor stated that the Public Utility Commission has issued a moratorium on customer disconnections for non-payment and will temporarily restrict providers from issuing invoices. This pause will ensure that the state has time to address these bills and develop a solution for Texans.

On February 21, Governor Abbott announced the Texas Health and Human Services Commission (HHSC) received federal approval to allow Supplemental Nutrition Assistance Program (SNAP) recipients to use their food benefits to purchase hot foods and ready-to-eat meals due to impacts from the severe winter storm.

"As we continue to recover from this winter storm, the state is ensuring that Texans in need have access to hot food to feed their families," said Governor Abbott. "I thank our federal partners at the U.S. Department of Agriculture for approving this waiver."

"We're doing everything we can for Texans who were affected by this extreme winter storm," said Wayne Salter, HHS Access and Eligibility Services deputy executive commissioner. "These added federal flexibilities will go a long way in helping SNAP clients feed their families."

SNAP recipients can now use their benefits for hot foods and ready-to-eat foods, such as rotisserie chicken or grocery store deli foods, at retailers that accept SNAP anywhere in the state.

HHSC received federal approval today from the U.S. Department of Agriculture Food and Nutrition Service. The waiver allows SNAP recipients to purchase these ready-made foods with their Lone Star Cards through the end of March.

Additionally, Texas received federal approval Feb. 19 to allow SNAP recipients to apply for replacement benefits for food lost or destroyed due to the severe weather.

Administered by HHSC, SNAP is a federal program that provides food assistance to approximately 1.6 million eligible, low-income families and individuals in Texas. Texans in need can apply for benefits, including SNAP and Medicaid, at [YourTexasBenefits.com](https://YourTexasBenefits.com) or use the Your Texas Benefits mobile app to manage their



benefits. To find local resources in your area, such as food or shelter, please call 2-1-1 and select option 1.

On February 20, Governor Abbott announced that President Biden has partially approved Texas' request for a Major Disaster Declaration (DR-4586-TX). The Governor requested the Major Disaster Declaration on Thursday for Individual Assistance and Public Assistance in all 254 counties. The Biden administration approved the request for Individual Assistance in 77 counties and for Public Assistance (Emergency Protective Measures Only) in all 254 counties.

The Governor and the Texas Division of Emergency Management will continue to work to ensure the federal government provides appropriate assistance to individual Texans as well as to the state and local governments.

The Governor requested the Major Disaster Declaration in order to provide Individual Assistance, Public Assistance, and Hazard Mitigation for individuals and communities affected by this week's severe winter weather.

The following counties were approved for Individual Assistance: Angelina, Aransas, Bastrop, Bee, Bell, Bexar, Blanco, Brazoria, Brazos, Brown, Burleson, Caldwell, Calhoun, Cameron, Chambers, Collin, Comal, Comanche, Cooke, Coryell, Dallas, Denton, DeWitt, Ellis, Falls, Fort Bend, Galveston, Gillespie, Grimes, Guadalupe, Hardin, Harris, Hays, Henderson, Hidalgo, Hood, Jasper, Jefferson, Johnson, Kaufman, Kendall, Lavaca, Liberty, Madison, Matagorda, Maverick, McLennan, Montague, Montgomery, Nacogdoches, Nueces, Orange, Palo Pinto, Panola, Parker, Polk, Rockwall, Sabine, San Jacinto, San Patricio, Scurry, Shelby, Smith, Stephens, Tarrant, Travis, Tyler, Upshur, Van Zandt, Victoria, Walker, Waller, Wharton, Wichita, Williamson, Wilson, and Wise Counties.

Individuals and business owners in counties included in the President's declaration who sustained losses in the designated area can begin applying for assistance by registering online at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov) or by calling 1-800-621-3362 or 1-800-462-7585

On February 20, Governor Abbott issued waivers to temporarily allow for the Texas Department of State Health Services (DSHS) to cover overtime payments for meat inspectors in Texas. DSHS will pay overtime costs for meat inspectors that are working to restore the meat supply in Texas over the next week.

Governor Abbott waived certain regulations for certain registered and qualified Plumber's Apprentices in Texas. These waivers allow a Plumber's Apprentice, who has met all other qualifications, to temporarily perform plumbing repairs without 'direct' supervision by a licensed plumber so long as the qualified Plumber's Apprentice works under the general supervision of a responsible master plumber.

On February 20, Governor Abbott issued a statement after the Environmental Protection Agency (EPA) issued waivers to increase access to gasoline and diesel



fuel in certain Texas communities impacted by winter weather. These waivers temporarily allow for the use of an additional or alternate type of fuel for Texas Low Emissions Diesel and oxygenated gasoline fuels. The Texas Commission on Environmental Quality submitted a request for these waivers yesterday.

On February 20, Governor Abbott convened a meeting with Lieutenant Governor Dan Patrick, Speaker Dade Phelan, and members of the Legislature to discuss the spike in energy bills affecting many Texans following the recent power outages throughout the state.

Governor Abbott opened the call by discussing financial challenges many Texans will face as a result of the winter storm. He also gave an update on his conversations with the White House and potential federal relief that may be available to Texans. The Governor discussed the need to ensure that Texans are not left with unreasonable utility bills they cannot afford because of the temporary massive spike in the energy market. Senator West stressed the need for Republicans and Democrats to work together on this issue. The Senator noted that this group of legislators and state leaders will not allow politics to get in the way of solving this problem for Texans. Lt. Governor Patrick and Speaker Phelan discussed the need to swiftly develop a solution for Texans. The discussion with legislators focused on the need to quickly calculate the total cost of these energy bills and how the state can help reduce this burden. The call concluded with a discussion about addressing the immediate needs of Texans and how to ensure that Texans are protected long-term.

In addition to the Lieutenant Governor and the Speaker of the House, the following legislators attended the meeting:

- Senator Jane Nelson – Chair of Senate Finance Committee
- Senator Eddie Lucio Jr. – Vice Chair of Senate Finance Committee
- Senator Kelly Hancock – Chair of Senate Business and Commerce Committee
- Senator Robert Nichols – Vice Chair of Senate Business and Commerce Committee
- Senator Royce West - Vice Chair of the Senate Higher Education Committee
- Representative Greg Bonnen – Chair of House Appropriations Committee
- Representative Chris Paddie – Chair of House State Affairs Committee
- Representative Ana Hernandez – Vice Chair of House State Affairs Committee
- Representative Craig Goldman – Chair of House Energy Resources Committee

On February 20, Governor Abbott waived regulations to enable trucks from the alcohol industry to deliver non-alcoholic grocery supplies, including bottled water and other necessities, to grocery stores. These waivers will help expedite the delivery and replenishment of products in grocery stores across the state.

On February 19, Governor Abbott and the Texas Division of Emergency Management (TDEM) are encouraging Texans to complete the Self Reporting Damage Survey to help the state identify damages across Texas and help emergency management officials gain an understanding of damages that occurred



during the recent winter weather. This data is also needed to provide information to FEMA and highlight the need for federal disaster assistance for individuals.

The voluntary survey, available in both English and Spanish, can be accessed by visiting: [www.TDEM.texas.gov/warm](http://www.TDEM.texas.gov/warm). Reporting damage to the Texas Division of Emergency Management is a voluntary activity, is not a substitute for reporting damage to an insurance agency and does not guarantee disaster relief assistance.

On February 19, President Biden approved emergency declarations for Louisiana, Oklahoma, and Texas, authorizing FEMA to provide emergency protective measures for mass care and sheltering and direct federal assistance. Governor Abbott requested a major disaster declaration, which is under review. FEMA has moved water, blankets, shelf-stable meals, generators, and fuel to help states respond to this event.

On February 19, Governor Abbott provided an update on the state's ongoing response to winter weather events throughout the state. The Governor laid out four immediate priorities for the State of Texas, as well as what the state is doing to restore power and water and ensure that food and fuel demands are met throughout Texas.

The first immediate priority is continuing to restore power to Texas homes. While there are no longer any residential power outages due to lack of power generation, there are still some Texans without power due to downed lines or the need for manual reconnection. The Governor assured Texans without power that local providers are working diligently to restore electricity.

The second priority is supporting local officials as they work to restore water for Texans. Today, the Governor issued waivers to cut red tape to accelerate this process. The Texas Commission of Environmental Quality (TCEQ), as of 5 PM today, is standing up a phone bank for local water utilities who are unable to get water testing at their contracted labs. This phone bank will connect local facilities with another lab that can test their water quickly. TCEQ has partnered with the Environmental Protection Agency (EPA) to stand up three mobile water testing labs. In addition, the state is partnering with local river authorities to use their water labs to assist locals with bacteria sampling. Texas has also partnered with the state of Arkansas to use their labs. Additionally, TCEQ is coordinating with larger local labs that have testing availability to assist smaller municipalities. The Governor noted that he held a call earlier today with the Texas State Board of Plumbing Examiners (TSBPE) to discuss ways to quickly repair burst pipes for Texans across the state. As of noon today, over 320 plumbers have renewed their license, and TSBPE is coordinating with multiple out-of-state plumbing companies to send additional



plumbers to Texas. The Texas Division of Emergency Management (TDEM) is continuing to deliver bottled water to communities facing water shortages or water quality issues. Over 1.7 million bottles of water have been delivered to communities across the state.

The third priority is ensuring Texans have the food and supplies they need. The Governor noted that he has already suspended some regulations relating to commercial vehicles, which will speed the delivery of food and other resources to communities across the state. The State is taking steps to open new fuel supply lines to ensure truckers, agriculture producers, emergency responders, and anyone else that runs on diesel will be able to get food to stores and supplies to Texans in need. The Governor announced that he is allowing the use of off-road road diesel on Texas roads. Governor Abbott and Texas Comptroller Glenn Hegar are requesting fuel waivers from the EPA and the IRS to allow for the use of all forms of diesel on Texas roads to keep our truckers moving. As roads conditions continue to improve, more food and supplies will be delivered to grocery stores across the state.

The fourth priority is helping refineries get back up and running to provide Texans with the fuel they need. In addition to fuel regulation suspensions previously mentioned, the Governor spoke with oil and gas refineries earlier today to work on strategies to get their operations up and running again.

On February 19, Attorney General Paxton issued Civil Investigative Demands (CIDs) to ERCOT and other power companies regarding power outages, emergency plans, energy pricing, and more related to this week's winter weather disaster. The large-scale failure of Texas power companies to withstand the winter storm left multiple millions of Texans without power and heat during lethal, record-low temperatures across the state.

On February 18, Governor Abbott temporarily waived certain regulations from the Department of Motor Vehicles to aid in the response to winter weather and power outages throughout the state. The waivers issued by the Governor will allow commercial vehicles conducting responsive activities to travel in Texas as long as the vehicle is registered elsewhere. They will also allow commercial vehicles conducting responsive activities not currently registered under the International Registration Plan to travel in Texas, so long as the vehicle is registered in one of the 48 contiguous states in the U.S.

These waivers are helping increase the delivery of water, food, and other supplies to Texas communities dealing with power and water outages.



These suspensions are in addition to the oversize and overweight permitting waivers and the hours of service requirement waivers issued by Governor Abbott last Friday, which allows critical infrastructure, food, water, and supplies to travel on the state highway system to areas of need.

On February 18, Governor Abbott provided an update on the state's response to winter weather and power outages. As part of his update, the Governor declared a new emergency item for this legislative session. The Governor is asking the Legislature to mandate the winterization of Texas' power system and for the Legislature to ensure the necessary funding for winterization.

In addition, the Governor announced he is requesting a Major Disaster Declaration — which includes Individual Assistance, Public Assistance, and the Hazard Mitigation Grant Program — from the White House. This declaration will allow eligible Texans to apply for assistance to help address broken pipes and related property damage. The Governor previously requested a Federal Emergency Declaration from the White House which was granted on Sunday.

Power has been restored to nearly 2 million homes across Texas since yesterday's briefing. This number continues to climb, and there are no more outages due to a lack of generation. Every available repair truck in Texas has been dispatched to address downed power lines that are causing continued outages. Earlier today, the Governor held calls with power and water providers to develop strategies that will increase access to additional power, as well as restore water and expedite additional clean water in communities across the state.

The state is also working to distribute food, water, generators, and additional supplies to Texas communities. Additionally, more warming centers continue to be established every day. For winter weather resources, including a map of warming centers and ways to help Texans in need, visit: <https://open.texas.gov/winter>

On February 17, Governor Abbott provided an update on the state's response to severe winter weather conditions and power outages throughout the state. The Governor discussed the weather forecast, response efforts to assist Texans in need, water quality, and other issues affecting communities across the state.

The Governor discussed the current power situation in Texas and what the state is doing to get more Texans back online. There still remains about 10,000 megawatts (MW) that are off the power grid in Texas. About 6,000 MW have been added to the Texas grid over the past day, which is equivalent to power for about 1.2 million households. In addition to the 6,000 MW restored to the grid, additional power generation from coal and other sources will continue to come online throughout Thursday. Small natural gas generators should sporadically add megawatts over the next 24 hours to help bring electricity to thousands of Texans. There are still challenges with all sources of generation, resulting from mechanical difficulties, gas supply issues, and the effects of extreme winter weather conditions.



The Governor has ordered natural gas producers not to export product out of state until February 21 and instead sell it to providers within Texas. The Governor also noted that he has been working closely with the White House to provide additional resources for Texans and expand the supply of the energy in the state. The Texas Railroad Commission has worked closely with the Public Utility Commission, Electric Reliability Council of Texas, and other state and local agencies to ensure that electricity and gas can swiftly be provided across the state.

The Texas Commission on Environmental Quality (TCEQ) addressed water quality issues impacting communities across the state. TCEQ is working with water quality labs to ensure the safety of drinking water. TCEQ is also working with the Environmental Protection Agency (EPA) to identify other water quality labs in partnering states to provide additional assistance.

The Governor discussed the ways the state is dealing with plumbing challenges. The Texas Board of Plumbing Examiners can give provisional licenses to out-of-state plumbers to increase the response to burst pipes and flooding. The Governor will also issue a waiver that allows plumbers currently holding an expired license to assist with Texans in need following the storm through the waiving of certain fees and examination requirements.

Texas Division of Emergency Management (TDEM) Chief Nim Kidd noted that many state agencies are continuing to work together to support local officials, first responders, and communities impacted by the weather. The Texas Department of Public Safety have transported fuel, blood, and other resources to hospitals and other essential facilities, and have responded to vehicle crashes throughout the state. Over 4,500 Texas Department of Transportation employees are operating over 740 snowplows and other equipment to address the ice on interstates throughout Texas. The Texas Department of State Health Services, the Texas Health and Human Services Commission, and the Texas Parks and Wildlife Department are also assisting in the state's response.

TDEM has been assisting in the establishment of warming centers throughout the state. Over 300 warming centers are operational. For more information on warming centers and to find one near you, visit: <https://tdem.texas.gov/warm/>. TDEM is also working with the Federal Emergency Management Agency to increase disaster resources for Texans impacted by the storm.

On February 15, Governor Abbott announced that the State of Texas is deploying maximum resources to local officials throughout the state to respond to severe winter weather and to restore power to our communities. State agencies are sending resources and personnel to help local officials' clear roadways and to assist essential workers, such as healthcare professionals and power grid workers, in carrying out their essential duties.

Furthermore, Governor Abbott and the Texas Military Department have deployed the National Guard across Texas to conduct welfare checks and to assist local



authorities in transitioning Texans in need to one of the 135 local warming centers that the state has helped establish across Texas.

On Sunday, Governor Abbott sought and received a waiver from the U.S. Department of Energy that allows Texas power generators to increase production. Unfortunately, some of those generators are unable to increase production at this time because their operations have been frozen by weather conditions. They are working to get their power production back on-line.

ERCOT's ability to provide power has been limited by the ability of private power generators of all sources, including natural gas, wind, and solar, to generate power for the grid. To avoid large scale blackouts and damage to the grid, the Electric Reliability Council of Texas began implementing outages to preserve the integrity of the power grid while the companies that generate power work to restore power generation.

On February 14, Governor Abbott announced that the White House has issued a Federal Emergency Declaration for Texas in response to the severe winter weather throughout the state (EM-3554-TX). The Governor submitted a request for this declaration on Saturday to assist the State in response efforts related to the storm.

This Federal Emergency Declaration authorizes the Federal Emergency Management Agency to provide emergency protective measures for mass care and sheltering and Direct Federal Assistance for all 254 counties in Texas.

On February 13, Governor Abbott provided an update from the Alternate State Operations Center on the severe winter weather that is impacting the State of Texas. The Governor noted that snow and ice are expected throughout Texas for the next few days and ultra-low temperatures will linger throughout the upcoming week — meaning that many road closures and extremely dangerous conditions are expected. The Governor also announced that he will request a Federal Emergency Declaration from the White House to make additional resources available for communities impacted by this weather event.

The Governor addressed power and energy concerns on Monday and Tuesday. Power companies already have crews in place, and other states have deployed power crews to Texas to assist in potential power outages. The Texas Railroad Commission has suspended regulations to ensure churches, hospitals, residences, and other human resource facilities have access to gas throughout the winter weather event. The State of Texas is asking Texans to begin conserving energy now to ensure power and energy are available early next week by unplugging devices when not in use, closing windows and blinds, and adjusting thermostats to 68 degrees or below. The Governor and Texas Division of Emergency Management (TDEM) Chief also discussed the increased risk of carbon monoxide poisoning in such conditions and urged Texans to avoid heating their homes with ovens or stovetops and only use generators or grills outdoors and away from windows.



Local officials have established 34 warming centers in communities across the state and sent numerous vehicles, wreckers, ambulances, and personnel to assist in stranded motor operations and community support. Governor Abbott urged Texans to stay off the roads if they can and immediately call 800-525-5555 for roadside assistance if they become stranded on the road. The Texas Department of Public Safety has activated over 3,000 troopers that are working 24/7 to assist communities with their response. The Texas Military Department has also deployed Guardsmen to perform welfare checks in remote areas of the state.

On February 12, Governor Abbott issued a disaster declaration in all 254 counties in response to severe winter weather that is impacting Texas. The Governor is continuing to deploy state resources available to assist local officials in their response efforts and has ordered the Texas State Operations Center (SOC) to expand its daily operations to 24-hours a day through the end of next week.

#### **OPERATIONAL PRIORITIES:**

1. Protect life and property.
2. Support rapid & effective response.
3. Collect and disseminate accurate incident information to improve decision-making.
4. Accurately track incident costs associated with assigned resources for cost recovery.

#### **Region 1 (Includes DDCs 4, 5, 6, and 22)**

North Texas Municipal Water District requires a two-hour shutdown window before power is disrupted or it will produce major water main breaks across their operating system in Collin, Dallas, Denton, Grayson, Hopkins, Hunt, Kaufman, Rains and Rockwall Counties.

**DDC 4A Hurst:** (Includes: Denton, Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise Counties)

DDC 4A escalated to Level II. The main issues are needs for water and fuel.

Disaster Declarations were issued for Denton, Fort Worth, and Tarrant Counties, and the Cities of Colleyville, Everman, Grapevine, Pantego and Watauga.

Boil water notices were issued for the Cities of Fort Worth, Haslet, and Lake Worth. The City of Lake Worth has Rescinded their Boil water notice 2/20/21.

**Collin County:** City of Plano warming shelters have closed as of Friday February 19.

**Denton County:** The City of Denton issued a boil water notice.



Denton County Transportation Authority (DCTA) are giving free rides to the City of Lewisville and City of Denton Warming Stations. Due to power interruptions, A-train service has been suspended and the University of North Texas Campus Shuttles will not operate on Saturday, February 20.

**Tarrant County:** The Fort Worth water utility issue affecting residents of the City of Lake Worth has ended. The boil water notice for Lake Worth was lifted on Saturday, February 20.

The City of Haslet issued a disaster declaration on February 17.

The City of Lake Worth has opened a warming center at Lake Worth Baptist Church located at 4445 Hodgkin's Road.

The boil water notice for the City of North Richland Hills has been lifted.

[The Boil Water Notice for the cities of White Settlement and West Fort Worth has been lifted.](#)

**City of Hurst:** All non-essential city facilities will delay opening until 10:00 AM on Friday, February 19.

**DDC 4B – Garland** (Includes: Collin, Dallas, Ellis, Hunt, Kaufman, Navarro and Rockwall Counties)

The DDEOC is activated at Level 1 with multiple state agency partners to handle power outage issues and numerous response needs. Most flights out of DFW International Airport and Dallas Love Field were canceled for the fifth day in a row with frigid temperatures and snowy roads wrecking air travel across Texas and the surrounding regions.

**Collin County:** Republic Services has canceled all trash services for the Town of Fairview through Monday, February 22.

[City of Plano:](#)

[A contactless drive-through distribution site at the Plano Event Center will be located at the drive-up atrium on the north side of the center, which faces Spring](#)

[Creek Parkway.](#)

[It will operate from noon to 6 p.m. through Monday February 22.](#)

[City of Frisco](#)

[The City of Frisco is offering a free, potable water filling station to homeowners who don't have water because their internal systems have been 'cut off' to help protect against further water damage.](#)



Beginning Saturday, February 20, the water filling station will be open daily from 8 a.m. to 5 p.m. at The Grove at Frisco Commons, 8300 McKinney Road. Residents need to bring their own containers; multiple containers are allowed. City of Frisco employees will fill containers and return to customers needing potable water for health, hygiene and household uses.

**Dallas County:** The Dallas County Judge issued a disaster declaration and an executive order on February 15.

City of Dallas: Recreation centers that served as warming centers will now be water fill-up stations starting Sunday. Up to five gallons are allowed per household and people must bring their own containers.

The following locations were open from 10 a.m. to 6 p.m. Sunday:

- 3114 Clymer St. 75212
- 3710 N. Hampton Rd. 75229
- 3212 Winnetka Ave. 75212
- 10011 Midway Road rd. 7522

On Sunday, the Dallas Office of Emergency Management opened four public water distribution sites. The hours were from 10 a.m. to 5 p.m.

- Fretz Rec Center at 6950 Belt Line Rd, Dallas
- Harry Stone Rec Center at 2403 Millmar Dr, Dallas
- Kiest Rec Center at 3081 S. Hampton, Dallas
- Nash/Davis Rec Center at 3710 N Hampton Rd, Dallas, TX 75212

City of Desoto: On Sunday DeSoto residents who were without water service could pick up canned or bottled water at a drive-thru event being held at the city's new fire house. The event will take place from noon to 5 p.m., or as long as supplies lasted. The fire house is located at 206 S. Parks Street.

City of Duncanville: The City of Duncanville provided free bottles of drinking water on Sunday, Feb. 21 from 2:00 p.m. to 5:00 p.m. at the D.L. Hopkins Senior Center located at 206 James Collins Blvd.

City of Garland: If you would like to donate water, go to Intrinsic Smokehouse & Brewery at 509 W. State Street or Rosalind Coffee at 107 N. Sixth Street.

City of Farmers Branch: The City of Farmers Branch provided free water on Sunday, Feb. 21 from 10 a.m. to 2 p.m. at 13333 Senlac Drive.

- Residents are asked to; bring their own water container, park inside the parking lot and observe a 10 gallon limit per day.

City of Glenn Heights: Water POD is located at the Desoto ISD Moates Elementary 1500 Heritage Glenn Heights 75154

The City of Glen Heights issued a disaster declaration on February 15.



The City of University Park issued a boil water notice.

**Navarro County:** Navarro County / City of Corsicana Water System issued a Boil Water Notice.

Navarro County Water PODs are located at:

- 200 North 12th Street – Corner of 13th and 5th - Central Fire Station
- 1000 GW Jackson Corsicana Texas 75110 – Boys / Girls Club
- 199 north school avenue Dawson, 76639 - Dawson ISD
- 1302 SW McKinney St, Rice, TX - RICE ISD

**DDC 5 – Mt. Pleasant** (Includes: Bowie, Cass, Delta, Franklin, Hopkins, Lamar, Morris, Red River and Titus Counties)

Communities are still recovering from power loss due to unplanned outages and rolling blackouts. Warming centers and shelters are being established throughout district in response to power loss. Water supply has been interrupted for several communities due to pumps freezing. All roadways are being affected and most businesses, schools, and government offices are closed.

**Bowie County:** I-30 westbound was closed at mile marker 197 due to a collision.

**Delta County:** A power restoration priority is at City of Cooper Water Distribution Plant for a power outage that has completely disrupted the water supply within the city.

Food Pantry will be hosting a food giveaway for individuals and families at 10:00 AM on Saturday, February 20.

**Lamar County:** Lamar County has opened four warming centers. There is a critical water level in the storage tank in the City of Paris due to the power outage.

**DDC 6 – Tyler** (Includes: Anderson, Camp, Cherokee, Gregg, Harrison, Henderson, Marion, Panola, Rains, Rusk, Smith, Upshur, Van Zandt and Wood Counties)

- Cities of Athens and Palestine submitted Disaster Declarations
- Henderson County 911 system experiencing outages.
- Multiple jurisdictions having water pump issues causing outages for customers.

Multiple Nursing Home, Assisted Living, Long Term Care facilities experiencing electrical outages for over 48 hours.

Multiple boil water notices were issued in Cities and Counties across the district. Cities of Malakoff, Crescent Heights, Trinidad, East Cedar Creek, and Chandler are in need of generators due to their water supplies being not operable.



**Anderson County:** Customers of Slocum Water supply Corporation were notified of a Boil Water Notice.

**Gregg County:** The City of Kilgore issued a boil water notice.

**Henderson County:** Henderson County issued a disaster declaration on February 14. The City of Chandler and the City of Athens issued boil water notices.

There is concern of patients being released from hospitals having no electricity for medical needs and equipment in the City of Athens. The 911 calling system is down.

**Smith County:** The City of Whitehouse issued a disaster declaration on February 15.

**DDC 22 – Sherman** (Includes: Cooke, Fannin and Grayson Counties)

The district is experiencing widespread water system outages or decreased pressure. Potable water resource requests are drastically exceeding availability. School officials reported significant water damage across the district due to ruptured pipes.

**Cooke County:** The City of Gainesville issued a disaster declaration on February 15.

**Fannin County:** Power disruptions have created an issue with the county and City of Bonhams PSAPS, 911 services, and cell phone communications.

**Grayson County:** Greater than 50% of the county residents are in either a complete outage or boil water advisory.

The City of Tom Bean issued a boil water notice. Tom Bean ISD will be closed on Monday, February 22.

As of 4:30 PM Sunday, February 21, the City of Pottsboro continues to have approximately 90% of the city without any water.

**Region 2 (Includes DDCs 13, 14, 15, 16 Houston, 16 Texas City, 16 Conroe, and DDC Pierce)**

**DDC 13 – Bryan** (Includes: Brazos, Burleson, Grimes, Leon, Madison, Robertson and Washington Counties)



**Madison County:** North Zulch MUD is suspending water service to all customers until further notice in Madison County starting at 7:00 PM February 17.

The City of Madisonville issued a boil water notice.

**DDC 14 – Lufkin** (Includes: Angelina, Houston, Jasper, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity and Tyler Counties)

**Angelina County:** Hudson Water Supply wells are up and running, but the City of Hudson still requests residents to boil their water.

**Polk County:** The boil water notice in the City of Livingston has been rescinded.

**Tyler County:** Tyler County issued a disaster declaration on February 14.

**DDC 15 – Beaumont** (Includes: Hardin, Jefferson and Orange Counties)

**Jefferson County:** The City of Port Neches issued boil water notices. [City of Beaumont Boil Water Notice has been rescinded.](#)

City of Port Arthur residents living south of State Highway (SH) 73 remain under a boil water notice. Only residents living north of SH73 should use water for drinking or human consumption purposes.

**Orange County:** Orange County issued a disaster declaration on February 14. The City of Bridge City issued a disaster declaration on February 14.

**DDC 16A – Houston** (Includes: Chambers and Harris Counties)

**Harris County:** The City of Seabrook issued a boil water notice. [The City of Nassau Boil Water Notice has been rescinded.](#)

**City of Friendswood:** [The Boil Water Notice has been rescinded.](#)

**City of La Porte:** [The City has lifted the Boil Water Notice after lab test results have confirmed La Porte's drinking water is safe for consumption and all routine uses.](#)

**City of West University Place:** The City of West University Place will open shower facilities at the Recreation Center, 4210 Bellaire Blvd., during operational hours. Due to COVID-19 and social distancing requirements, residents are to call 713-662-7420 to make a reservation. Due to limited shower facilities, residents without a reservation will not be permitted to use the facilities. The Recreation Center will be open Friday from 6:00 AM – 7:00 PM and Saturday and Sunday from 7:00 AM – 7:00 PM for this service.



**DDC 16B – Texas City** (Includes: Brazoria and Galveston Counties)

**Brazoria County:** The City of Clute issued a disaster declaration on February 12.

[The City of Pearland boil water notice has been rescinded effective Sunday, February 21 at 3:00 PM.](#) Two points of distribution (PODs) are open while supplies last at the Shadow Creek Ranch Sports Complex and Pearland Recreation Center.

The City of Holiday Lakes boil water notice was lifted on Saturday, February 20.

The City of Richwood is now pumping water, but the boil water notice is still active.

**Galveston County:** The City of Dickinson issued a disaster declaration on February 14.

The Galveston National Laboratory has requested the state to provide 1,000 gallons of reverse osmosis (RO) water to ensure the health and safety of the research animals in the lab where COVID research is being conducted.

Galveston County Jail has requested the state to provide 100 pallets of bottled water, 1,000-2,000 gallons of potable water to provide for the cooking of food for the inmates and staff, and 2,000-4,000 gallons of non-potable water for the sanitation of inmates, due to the failure of their water system.

The boil water notice for the City of Friendswood is still in effect.

**DDC 16C – Conroe** (Includes: Liberty, Montgomery, Waller, Walker Counties)

**Montgomery County:** The City of Magnolia issued a boil water notice.

The City of Conroe issued a disaster declaration on February 19.

There will be a bottled water distribution center set up at Magnolia City Hall at 9:00 AM on Saturday, February 20.

**Walker County:** Walker County issued a Disaster Declaration for Severe Winter Weather on Friday, February 12. Walker County has requested the state provide four 18-wheeler trailer loads of palletized water due to the loss of their water supply in Huntsville and Riverside. The bottled water is needed by the Huntsville residents, the Huntsville Memorial Hospital for patients and staff and the United Methodist Church for Riverside residents due to their failed water system.

The City of Huntsville boil water notice was lifted on Saturday, February 20.

**DC 16D – Rosenberg** (Includes: Austin, Colorado, Fort Bend, Matagorda and Wharton Counties)



Disaster District Emergency Operations Center (DDEOC) 16D has activated to a Level I Virtual (Emergency Conditions)

Boil Water and Water Low Pressure Warnings are issued for the following:

- Austin County – Cities of Bellville, Sealy and Wallis
- Colorado County – Cities of Columbus and Weimar; Unincorporated Areas of Garwood and Glidden
- Fort Bend County - Big Oaks MUD, Chelford City MUD, Cinco Southwest MUD #1, Cinco Southwest MUD #2, Cinco Southwest MUD #3, Cinco Southwest MUD #4, City of Fulshear, City of Katy– Greatwood, City of Orchard, FBC MUD # 13, FBC MUD #165, FBC MUD #50, Fondren Rd, Fort Bend County, Fort Bend County Improvement District #24, Fort Bend County MUD #118, Fort Bend County MUD #143, Fort Bend County MUD #146, Fort Bend County MUD #156, Fort Bend County MUD #190, Fort Bend County MUD #192, Fort Bend County MUD #194, Fort Bend County MUD #2, Fort Bend County MUD #57, Fort Bend County MUD #58, Fort Bend County Municipal Utility District 34, Fort Bend County Municipal Utility District 41, Fort Bend County WCID #2 Stafford, FWSD #2, Grand Lakes MUD #1, Grand Lakes MUD #2, Grand Lakes MUD #4, Grand Mission MUD #1, Grand Mission MUD #2, Sugarland - Greatwood and Greatwood Lakes ONLY, Harris County MUD #122, Harris County WCID, Harris Fort Bend MUD #1, Harris/Fort Bend MUD #5, Mission Bend MUD #1, Mission Bend MUD #2, Palmer Plantation MUD #1, Palmer Plantation MUD #2, Quail Valley Utility Districts, Rio Brazos & Four Corners , The City of Pearland, Thunderbird Utility District and Waterview Estates Subdivision
- Matagorda County – Cities of Bay City and Palacios, Camelot Forest Water System
- Wharton County – Unincorporated area of Boling

City of Pearland boil water notice/low water pressure at the Shadow Creek Ranch Water Production facility and loss of power at the Alice Water Production facility.

All schools, colleges, are closed until further notice.

### **Region 3 (Includes DDCs 19, 20, 21, and 24)**

**DDC 19 Laredo** (Includes: Jim Hogg, Starr, Webb and Zapata Counties)

DDC 19 Increased the readiness level to level II on Sunday, February 14. Approximately 442 customers without power in the following counties of Zapata, Webb, and Starr.



**Starr County:** City of La Grulla has issued a boil water notice.

City of Roma has issued a boil water notice and a disaster declaration.

**Starr County:** Rio Grande City water plant is on generator power.

**Webb County:** Laredo Medical Center is still having intermittent issues with both power and low water pressure.

**Zapata County:** The City of Zapata water plants are on generator power. City of Zapata landlines are down due to the power outage in the county.

Zapata County has issued a boil water notice.

**DDC 20 Corpus Christi:** DDC 20 delivered 112 pallets of water to all counties and two C17s at Corpus Christi International Airport on Saturday, February 20.

**Aransas County:** AEP customers who are still without power should call AEP at 866-223-8508.

The City of Rockport issued a boil water notice. All breaks in the City's mains and San Patricio Municipal Water District transmission lines are identified. Water will be shut off at 5 PM and back on at 8 AM until further notice. Some Rockport residents' meters have been turned off where a leak has been identified at the property. Residents should call 361-729-1111.

For more Rockport City information see [Rockport Winter Weather Emergency Information page](#), [Facebook](#), and [CodeRED](#).

**Bee County:** The City of Beeville has issued a boil water notice.

**Jim Wells County:** The County made requests to the state for potable drinking water and generators for city water departments.

**City of Alice:** The City of Alice is without Power. Alice OEM is coordinating additional generators to power HVAC systems at one Nursing Home and one Senior center. DSHS and Local Health Authority is assisting.

**City of Orange Grove:** The city rescinded a boil water notice on February 20.

**City of Premont:** No electricity in the town but able to utilize one water well with the generator. There were issues with the Lift station and numerous water pipes busting throughout the city.

**Kleberg County:** The City of Ricardo is without water.



**Live Oak County:** Live Oak County Nursing Home on 100% generator power as of 8:30pm 2/16/2021. Will manage fuel as roadways allow. Power was restored on Sat 2/20, but will remain on generator for now. AquaSource is running on generator only, electricity is down due to no three-phase, AEP is still working on it. They are on a boil water notice.

County received a 1,000 Gallon tank of 87 no lead and 1,000 gallons of diesel for emergency services reserve, if fuel market is interrupted.

George West City water service and Lagarto Water System remain under a boil water notice.

Three Rivers issued boil water notice, working on the chlorine levels, and returning the system to normal state. Valero Refinery Three Rivers down due to mechanical issues from freezing weather.

El Oso water system servicing Northern Live Oak County rural areas remain under a boil water notice.

**Nueces County:**

**City of Corpus Christi:** Residents on The Island should be prepared for a possible disruption in water services beginning Sunday evening at 11:55 PM. [Repairs scheduled to begin Sunday evening at 11:55 PM on a major water main that provides services to The Island have been postponed. The contractor overseeing the project determined additional parts are needed. Those parts have been ordered and are expected to arrive Monday, February 22.](#)

For more information visit [cctexas.com/weather](http://cctexas.com/weather) and [cctexas.com/waterboil](http://cctexas.com/waterboil). Stay connected with our city social media channels Facebook @citygov and Twitter @cityofcc.

**San Patricio County:** All known Aransas Pass city leaks have been repaired and pressure remains steady. The boil water notice remains in effect city-wide.

The City of Portland water pumps have power and major leaks are isolated. Portland is in the process of flushing the water system, preparing for an official water test.

The Cities of Mathis and Sinton have power. There are still issues with water systems. [City of Mathis public works is making sure that residents are getting treated water to all parts of the city. Once that is established, public works will collect samples, probably in the morning, send them out and should receive our results in 24 hours. When the results are good, which we have confidence that they will be, we will send out an update regarding lifting the Boil Water Notice. So, please continue to boil the water for consumption until the notice is lifted.](#)

**DDC 21 – Weslaco** (Includes: Cameron, Hidalgo and Willacy Counties)



**Cameron County:** The Cities of Harlingen and South Padre Island and Cameron County submitted a Disaster Declaration.

East Rio Hondo Water Supply Corporation and Laguna Madre Water District issued boil water notices.

City of Port Isabel submitted a Disaster Declaration.

On February 20, pallets of water were delivered to Cameron County (8), South Padre Island (10) and Town of Bayview (3), which filled unmet needs.

**Hidalgo County:** The Cities of Edinburg and Alamo issued boil water notices. Sharyland Water Supply, Military Highway Water Supply Corporation, and North Alamo Water Supply issued boil water notices.

Hidalgo County and the City of Mercedes submitted disaster declarations.

City of Elsa submitted a Disaster Declaration.

On February 20, pallets of water were delivered to the City of Alamo (10) and the Food Bank of the Rio Grande Valley (38).

**DDC 24 Del Rio** (Includes: Dimmit, Edwards, Kinney, La Salle, Maverick, Real, Uvalde, Val Verde and Zavala Counties)

**Dimmit County:**

STARs that were submitted for; Diesel, unleaded fuels, 22 Pallets of bottled water, personal hygiene wipes, and cots, remain open/unfilled. Request for MREs were received.

EMC report: Received MRE's. No bottled water. Water Boil Notice remains for: City of Carrizo Springs and Asherton. Requested Water has not been received.

Residents without water due to busted pipes. Plumbing supplies are limited or exhausted.

**Edwards County:**

Request for 22 pallets of bottled water, remains/pending. Logistics has been advised of STAR that is pending.

EMC report: Water system coming back on-line slowly: City of Rocksprings on Boil Water Notice.

**Edwards County:**

County has fuel in their tanks for emergency vehicles, but they are working on



getting a generator to be able to pump fuel.

EMC Report: Boil water notice is in place. Electricity has been restored for most dwellings in county.

Have not received truckload of water or MREs. Neither County nor City have declared a disaster. Self-Reporting damages by citizens email was received – yet to be distributed.

**Kinney County:**

EMC report: Diesel, 22 pallets of bottled water, partially filled. Water system not fully functional, water provided to residences is slow but on-going. Boil water notice issued. Some residents report broken water pipes – water shut off at meter.

**La Salle County:**

EMC report: TTST arrived with load of water. Boil water notices county-wide. Encinal has no water and reports multiple line breaks.

La Salle EOC assisting Sheriff's Office.

Pallets of water arrived last night and distributed to those in critical need.

The County Judge reported the commissioners court met on Friday in an emergency meeting and declared La Salle a disaster county due to the extreme weather, the complete loss of power for several days along with the loss of water for several days, the complete loss of resources and food, fuel, gasoline, and diesel, Including closure of all food stores and gas stations and the continuation of the disaster in failures of the infrastructure forcing residents to not have potable water, inability of staples for mothers to nurture infants

**Maverick County:**

EMC report: We are still in water boil in Eagle pass, El Indio and Quemado.

AEP has inhouse crews and contractors with ongoing repairs to bring those without power back up.

Maverick declaration in place. DSO has not been started.

STAR for 22 pallets of water submitted to support El Indio and Quemado.

**Real County:**

A STAR was submitted for 22 pallets of bottled water in support of citizens in Leahey and Camp Wood and has been partially filled.



County Judge reports: City of Camp Wood and Leahey remain on Boil water notice. Cases of water were delivered to Camp Wood, but more is needed. The Nursing home in Camp Wood has electricity but no water.

**Uvalde County:**

STARs submitted for, bottled water, 2000 meals ready to eat, and one Generator, remain unfilled.

EMC report: Broken pipes at apartment complexes. Residents are sheltering in place or staying with family & friends. City of Uvalde on Boil Water Notice. 5 Blackhawk & 1 Chinook helicopter was unloaded yesterday evening of water & MREs. Two semi-trucks arrived at 3:00 AM & 7:30 AM this morning with water. Two forklifts along with volunteers moved & stacked the supplies EOC hangar.

**Val Verde County:**

Val Verde/Del Rio boil water notice has been lifted. Val Verde/Del Rio have donated 8 pallets of water to Edwards County/Rocksprings. Pick up in progress. Also, they have donated 2 pallets of water to Encinal and La Salle, pick up is being scheduled.

**Zavala County:**

STARs for delivery of requested 3,400 blankets to support La Pryor remain unfilled. TDEM Logistics is working to fill this request.

EMC report: Electricity power & water up For Crystal City, La Pryor, and Batesville. La Pryor and Batesville have a boil water notice in place. Shipment of water delivered Sunday morning, February 21. Judge has not declared disaster yet, and still assessing public systems. Truck load of 19 pallets of bottled water. Delivered No blankets yet. Judge and crew will be distributing Food items from the Food Bank.

Most, if not all, water and wastewater plants have been re-energized throughout the District. Encinal water tank identified with damage, system off-line.

**Region 4 (Includes DDCs 8, 9, and 10)**

**DDC 9 Midland** (Includes: Andrews, Borden, Dawson, Ector, Gaines, Glasscock, Howard, Martin, Midland and Winkler Counties):

**Howard County:** The City of Big Spring submitted a disaster declaration on February 13.

**Region 5 (Includes DDCs 1, 2, 3, and 7)**



**DDC 1 Amarillo:**

**Childress County:** Childress County and the City of Childress have implemented a cook or drink order to their residents to slow the use of water. Numerous leaks in the town due to days without power have caused the supply to rapidly decrease.

**DDC 2 – Lubbock** (Includes: Bailey, Cochran, Crosby, Dickens, Floyd, Garza, Hale, Hockley, King, Lamb, Lubbock, Lynn, Motley, Terry and Yoakum Counties)

Multiple water lines in the Valley Water District have broken causing water outages in Dickens, Crosby and Garza counties. Water has been requested from cities within these counties for residents. Broken water lines have caused the relocation of residents from one Long Term Care facility in Crosby County.

**Lubbock County:** The City of Lubbock issued a disaster declaration on February 19.

**Yoakum County:** The public can help the water system by limiting their personal use, turning off faucets as soon as the freeze risk is over, typically 30 degrees and rising, and call City utilities to turn off service if property plumbing is leaking.

**DDC 3 – Wichita Falls** (Includes: Archer, Baylor, Clay, Cottle, Foard, Hardeman, Jack, Wichita, Wilbarger and Young Counties)

[Waste water outages/disruptions are still impacting the district](#)

**Archer County:** Archer City ran out of water reserves and have been out of power since Monday. Archer County Sheriff's Office transferred all inmates from the County jail to Clay County's jail.

**Clay County:** [City of Petrolia is working at 50% capacity. City of Byers is working on very low pressures. Many water systems are still under boil orders.](#)

**DDC 7 – Abilene** (Includes: Brown, Callahan, Coleman, Comanche, Eastland, Fisher, Haskell, Jones, Kent, Knox, Mitchell, Nolan, Runnels, Scurry, Shackelford, Stephens, Stonewall, Throckmorton and Taylor Counties)

Many water and wastewater systems were without power for extended periods, allowing portions to freeze to the point that the systems were inoperative, or slow to recover after power restoration. Some systems have been able to restore limited service. Systems reported to be under a Boil Water Notice: Abilene, Bangs, Callahan County, Coleman, Eastland, Hawley, Merkel, Stamford, and Zephyr.

**Region 6 (Includes DDCs 11, 12, 17, 18A, 18B, and 23)**

**DDC 11 – Waco** (Includes: Bosque, Falls, Freestone, Hill, Limestone and McLennan Counties)



- Majority of electrical service restored. No widespread outages.
- Multiple Water Outages remain throughout the district – minor improvements.
- Warming Shelters in Waco/ McLennan County at normal operations.
- Warming Stations in Hill County Closed.
- Warming Stations in Falls County Closed.
- All COVID testing and vaccine sites in Hill and McLennan Counties resuming normal operations on Monday February 22.

**Falls County:** City of Marlin Water Treatment Plant remains out of service due to a 10-inch pipe rupture. A boil water notice is in effect until lifted by TCEQ.

**Freestone County:** The City of Fairfield issued a boil water notice. The City of Fairfield submitted a Disaster Declaration.

**Hill County:** Hill County submitted a disaster declaration on February 12. The City of Whitney boil water notice was lifted on Saturday, February 20.

**Limestone County:** [The City of Kosse Boil Water Notice has been lifted.](#)  
The City of Mexia water supply remains under a Boil Water Notice.

The City of Tehuacana announced that they have attached an old, out of use water well to the city's water lines, but this is non-potable water and should not be consumed. This water should be used for flushing toilets and the like.

**McLennan County:** City of Mart Water Treatment Plant is out of service due to loss of power. The Community of Axtell remains without water. The City of Bruceville-Eddy issued a disaster declaration. City of Waco issued a water conservation order.

**DDC 12 – Austin** (Includes: Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Llano, Travis and Williamson Counties)

**Bastrop County:** The water plant was on the verge of shutting down. Water and generators were requested from the state.

Most residents are without water.

**Blanco County:** Blanco County submitted a disaster declaration. There is no gas at the gas stations, no hotels available. The City of Blanco issued a boil water notice.

**Burnet County:** City of Marble Falls submitted a disaster declaration and letter to the Governor on February 15. Power is out at the Sunrise Beach Water Plant conserving water until power is restored. The water main for all of Cottonwood is frozen.

**Caldwell County:** Critical power outage causing all emergency 911/dispatch to be down. There was a major water main break in the Cities of Lockhart and Luling.



**Fayette County:** The City of Schulenburg has no water.

**Gillespie County:** Gillespie and Llano Counties have contacted AT&T to resolve an outage with a Gillespie cell tower. Work is in progress.

**Hays County:** The City of San Marcos issued a disaster declaration on February 13. Boil water notices were issued for the Cities of Buda and Kyle.

**Lee County:** The City of Giddings and Lee County issued boil water notices.

**Llano County:** Buchanan Dam has no power. The City of Cottonwood has no water.

**Travis County:** Travis County issued a disaster declaration on February 14. City of Austin: Issued a disaster declaration on February 14 and activated its cold-weather and shelter plan.

**Williamson County:** The Williamson County EOC activated at Level II at 2:00PM February 13, 2021. The City of Georgetown issued a disaster declaration on February 14. A boil water notice was issued for City of Georgetown water customers in the Cities of Florence and Liberty Hill.

Georgetown, Florence, Liberty Hill, Santa Rita, Northlake, Andice, Berry Creek, and Wolf Ranch neighborhoods have no water. The City of Leander lost their water system.

**DDC 17 – Victoria** (Includes: Calhoun, DeWitt, Goliad, Gonzales, Jackson, Lavaca, and Victoria Counties)

City of Victoria water pressure is increasing and still under a water boil order. The fire-fighting capabilities are improving.

Water Boil notice for the following: Cities of; Yoakum, Shiner, Moulton, Port Lavaca, Victoria, Goliad, Ganado, Point Comfort and Gonzales County.

Hospitals are in dire need of distilled water to provide dialysis for patients. STARS have been entered. Product is not available locally.

Local agencies are finding what fuel is available commercially. They are close to the point that they will begin requesting fuel from the State. STARS have been submitted to augment drinking water for residents.

**DeWitt County:** The City of Yorktown has issued a Boil Water Notice.

**Lavaca County:** The City of Moulton issued a boil water notice.



**DDC 18A – San Antonio** (Includes: Bandera, Comal, Frio, Gillespie, Guadalupe, Kendall, Kerr and Medina Counties)

**Bandera County:** Monarch Utilities has issued a Boil Water Notice for customers in the Lake Medina Shores water system.

**Bexar County:** SAWS issued a voluntary boil water notice on Wednesday due to low water pressure and said that only water used for drinking needed to be boiled. Monarch Utilities has issued a Boil Water Notice for customers in the Coolcrest Water System.

East Central Special Utility District has experienced water outages and distribution pressures below minimum standards and has issued a Boil Water Notice.

Monarch Utilities has issued a Boil Water Notice for customers in the Stage Coach Hills water system.

**Comal County:** New Braunfels Utilities (NBU) public water has issued a Boil Water Notice for all customers.

Monarch Utilities has issued a Boil Water Notice for customers in the Rim Rock Ranch water system.

Monarch Utilities has issued a Boil Water Notice for customers in the Windmill Ranch Subdivision water system.

The City of Schertz issued a disaster declaration on February 16.

**Gillespie County:** Monarch Utilities has issued a Boil Water Notice for customers in the Oakview Water System.

**Guadalupe County:** Green Valley Special Utility District has issued a boil water notice for all customers.

**Hays County:** City of San Marcos has issued a boil water advisory for all city of San Marcos water customers.

**Kerr County:** City of Kerrville's Water System has issued a Boil Water Notice for all customers.

Monarch Utilities has announced a Boil Water Notice for customers in the Center Point Water System.

Monarch Utilities has announced a Boil Water Notice for our customers in the Hills & Dales Water System.



City of Castroville Public Works crew is working at the Medina Valley Well and Well #3 to repair frozen chlorine lines and pipe fittings. Cross Hill Tank has no power. The River Bluff booster station has frozen and is unable to deliver water.

The City of Devine City Hall and the City of Natalia City Hall will be closed Thursday, February 18. A "Boil Water Notice" was issued for the City of Devine due to no water or low water pressure.

**DDC 18B – ARCC/Bexar** (Includes: Atascosa, Bexar, Karnes, McMullen, and Wilson Counties)

**Atascosa County:** The City of Lytle advised residents to boil water for consumption as a precaution.

**DDC 23 – Killeen** (Includes: Bell, Coryell, Hamilton, Lampasas, Milam, Mills, and San Saba Counties)

**Bell County:** City of Killeen issued a boil water notice.

City of Temple has reduced the scope of the boil water notice to water customers east of IH-35 and generally north of Loop 363. Multiple water distribution sites have been opened.

**Coryell County:** A boil water notice was issued for the City of Gatesville. City of Gatesville has temporarily repaired the Public Water Supply issue and currently has a potable water supply.

City of Copperas Cove has been working with TDEM to secure generator power to support the Water Treatment Plant. Copperas Cove 911 System is critically close to losing communications capabilities unless additional propane is secured to refuel back-up generator. Work is being done to rectify this request.

**Hamilton County:** Hamilton Hospital is requesting assistance with transporting critical patients from Hamilton to other hospital systems. City of Hamilton is having electrical issues with Public Water System power outages.

**Lampasas County:** The boil water notice for the City of Lampasas was lifted on Saturday, February 20.

**Mills County:** There is a 911 Communications System Outage in Mills County.

**San Saba County:** There is a 911 Communications System Outage in San Saba County.



## STATE RESOURCES COMMITTED

**Texas Division of Emergency Management, Texas A&M University System (TDEM):** The State of Texas SOC remains at Readiness Level II Escalated Response Conditions, with Daily Operations staff coordinating daily weather calls, processing disaster declarations, letters to the Governor, Disaster Summary Outlines, State of Texas Assistance Requests (STARs), preparing Snapshots and the State SITREPs. The State Management Team (SMT) continues conducting operations in the Remote SOC, working together with activated members of the State's Emergency Management Council. TDEM District Coordinators are working closely with their local emergency management partners and various members of the public health community to assist with unmet needs and resources. TDEM has also submitted several requests to the Federal Emergency Management Agency (FEMA) Region VI Response Center for fuel, water, transportation, ambulances, blankets, generators, and other emergency supplies.

TDEM is working with FEMA and the Department of Defense (DOD) on airlift capabilities to fly in water to area where roads remain impassible and water systems are down.

Texas Propane Gas Association received an Hours of Service waiver from the Texas Department of Public Safety to ensure propane delivery drivers could support the additional calls for propane service to support home heating needs.

**Texas Division of Emergency Management - Communication Coordination Group (TDEM-CCG):** The Communications Coordination Group has alerted public, private and volunteer sector partners to be on alert for possible communications response due the continued winter weather threatening the state.

TDEM ESF 2 / Communications Coordination Group (CCG), is monitoring the situation and prepared resources to respond to communications outages. Our partners across the public, private and volunteer sectors daily assess and adjust their resources in accordance with the situation.

As a result of widespread power outages, many communication systems were on backup power systems. However, due to the unprecedented cold temperatures and length of power outages, the backup power systems had begun to fail. The result had impacted cell phone, internet and 911 systems across the state. The weight of the ice has also caused the collapse of several towers located primarily in West Texas. The winter weather has also impacted other areas of the country, resulting in delays in bringing resources into the state.

Power and fuel have been supplied to many of the communications systems across the state. This has resulted in an increase of communications services across the state. Additional fuel sources are being provided through both public and private sector sources.



## **Our ESF 2 partners have provided the following support:**

Multiple Cell phone providers such as AT&T, Sprint / T-Mobile and Verizon, have been deploying resources such as generators and repair crews into the state to restore cell phone service across the state.

AT&T continues to deploy and stage additional network recovery equipment to support customers and first responders, including SATCOLTs and generators. Service levels are near or at pre-storm levels. They continue to increase backup power resources, conduct assessments and repairs as required to maintain normal service levels.

Sprint / T-Mobile has statewide outages down to a small percentage of its overall customers and are at 99% or greater service in major metro areas. However, there are still some issues in some rural areas. They continue to assess, and make repairs as needed.

Verizon customers are experiencing minimal service outages due to overlapping cell tower coverage. They continue to deploy generators to increase backup power capabilities. Massive refueling operations are continuing to keep generators running as more commercial power comes online.

FEMA Region 6 ESF 2, has been coordinating telecom fuel requirements with the TDEM Logistics section. The coordination has resulted in the delivery of an initial 10,000 gallons of diesel fuel, with plans to deliver an additional 10,000 gallons in the next few days.

Amateur Radio Operators – such as ARES / RACES and other groups, have begun deactivating radio nets and personnel. However, they continue to monitor the situation to be prepared to provide additional support if required.

DPS IOD – Communications - is monitoring and providing frequency, technical and equipment assistance to local jurisdictions experiencing communications outages.

CSEC (Commission State Emer. Comm.): All PSAP / 911 previous outages have been cleared. The issues at the San Angelo Central Office have been cleared. There is currently only on site reporting an issue. Del Rio PD in Val Verde County is experiencing issues and efforts are being made to correct the issue. 911 calls are being re-route to Uvalde PD and transferred back to Val Verde PD on a 10-digit phone line.

Texas Association of Broadcasters (TAB): Monitoring the status of Local Primary 1&2 (LP1 & LP2) broadcasting stations that are or may experience service interruptions because of the storm. TAB is currently working with TDEM to acquire propane fuel for a radio group in Kerrville, Kerr County.



**Texas Division of Emergency Management – Disaster Recovery Task Force (TDEM-DRTF):** As of Friday, February 12th the DRTF began 24/7 rotations at the State Operation Center to assist with mass care needs and regional situational awareness for the February 2021 Winter Weather event (21-0003).

- DRTF worked in coordination with TDEM GIS and Recovery Ops to edit and publish the self-reporting IA survey. PA survey is in development for this winter event and will be deployed in the coming days.
- DRTF is coordinating the distribution of commodities acquired through private partner donations to support the TDEM Mass Care mission.
- DRTF is supporting the compilation of warming centers and shelter locations statewide, to include address, hours of operation and contact information. Locations are being identified through social media, media outlets, 2-1-1 database and information sharing.
- TDEM GIS supported the creation of a “Local Warming Centers” dashboard within the WEBEOC Response Common Operating Picture as well as a public facing map displayed on the TDEM website. DRTF will continue to evaluate and update the information daily throughout the event.
- DRTF is in communication with 2-1-1 Resource Coordinator regarding the sharing of intel.
- A folder within SharePoint was created for collection of 21-0013 historical information, communication, and documents.
- Regional Finance Coordinators created a 2-slide power point to provide to all DC’s as a reminder to start tracking expenses for a possible declaration.
- Regional Disaster Finance Coordinators continue to provide guidance to local jurisdictions on cost tracking and DSO submission.
- DRTF Regional Coordinators continue to engage with local jurisdictions and VOADs on resource needs and mass care guidance.
- DRTF assisting in the identification of local resources to meet needs within their communities.
- The DRTF is in contact with local, State and National mission-driven organizations, to include Voluntary Organizations Active in Disaster (VOAD) member agencies for situational awareness and monitoring of current and future needs. American Red Cross shelter population of 1,812 (-755) within 30 facilities. The DRTF distributed a winter weather resource guide for distribution to LTRGs and VOADs.

**Texas A&M AgriLife Extension Service (AgriLife):** On February 20, the DAR agent in Lufkin delivered 32 pallets of water and 63 pallets of MRE’s. The DAR Agent at Tyler RSA 17 distributed pallets of water.



Extension personnel are in contact with agency partners, stakeholders, and NGO partners to determine capabilities and respond to post-storm issues. Extension is monitoring status of evacuation hubs for people and animals with TAHC.

**Texas A&M Forest Service (TFS):** TFS is currently supporting local agencies, TDEM and TxDOT with winter weather support. TFS Crews are currently assisting in the Northwest, North, East, Central, and South Branches with (29) 4x4 Vehicles, (2) Tractor-Trailers, (2) Short Plans Teams, (3) Resource Staging Area Teams, (1) Type III Incident Management Team, and (52) support personnel. Throughout this incident TFS Resources have worked to clear a combined total of over 2,000 miles of roadway, patrolled over 8,000 miles, and completed over 1,000 assistance operations, including critical support operations, welfare checks, motorist assistance, and food/water/personnel transports. Additionally, TFS is working to fill and coordinate TIFMAS Resources for City of Nacogdoches and the City of Center.

- The TFS Northwest Branch continues to support throughout the region with DDC7 and local jurisdictions. Abilene resources providing IMT support for DDC7 established and continue to maintain contact with all 19 counties throughout the district to assess needs, STARs, and SITREPs. Crews received (64) pallets of water via C-17 that will be distributed through the region. Brownwood resources will return Monday morning to assist Coleman County and the City of Coleman. Burkburnett resources are standing by, ready to assist as needed. Is continuing to support incident planning and resource tracking for DDC 4A and DDC 4B. Mineral Wells crew continue to man PODs distributing water in west Ft. Worth, distributing 1700 gallons of water in 5 Gallon Buckets and 1760 Cases of Water (20 Pallets). Resources also assisted in transportation of (44) pallets of water and will be coordinating distribution of (5) truckloads of MRE's and (5) truckloads of water from the site in Roanoke, TX (Denton County) to every county in Region 1.
- The TFS East Branch is currently supporting incident management assistance with a short Planning Section Team for Incident Action Plan development and Situation Reports for a DDC 5, 6, and 14 as well as a Type 3 Incident Management Team in support of DDC4B. Branch resources are also being mobilize to assist in RSA-Spring/ Houston.
- The TFS Central Branch resources are assisting with operations at the State Operations Center. Personnel at the RSA in Seguin completed transition with the out-of-state Type 3 Incident Management Team and worked on reassignments to support the RSA in Spring , TX. Resources from Central Branch will continue to support at both the RSA in Seguin, TX and RSA operations in Spring, TX.
- The TFS South Branch is supporting the Fredericksburg Fire Department, conducting welfare checks and supporting other needs in coordination with the Gillespie County EOC. South Branch is beginning Dozer Operations in support of Central Texas Coop in Fredericksburg. TFS has completed multiple



missions for fueling, chainsaw operations to clear right of ways, delivery of MRE's, distribution of water, vehicle assists, welfare checks. [Resources in Uvalde County are expecting a delivery by a C-17 in Del Rio and](#) continue to support Uvalde and Zavalla counties' fire departments whose equipment was damaged by freezing conditions, such that they are not able to provide response service to the community. [Beeville Resources have been reassigned from the RSA in Seguin to RSA in Spring, TX.](#)

- TFS personnel [are supporting \(3\) Resource Staging Areas: one in Fort Worth with \(8\) personnel supporting operations, one in Seguin \(2\) personnel alongside the out-of-state Type 3 Incident Management Team \(FL Green Team\), and one in Spring with \(14\) personnel supporting operations beginning dayshift February 22, 2021.](#)
- [\(5\) TFS/ESF 4 Representatives are currently assigned to the State Operations Center for resource mobilization, coordination, and logistical support.](#)
- The TFS EOC is currently working with TIFMAS Branch Coordinators to fill STARs for:
  - City of Nacogdoches ((1) Water Tender and Crew))
  - [City of Center \(\(1\) Water Tender and Crew\)\)](#)
  - Requests from the Bastrop County, Zapata County, Village Fire, City of Garland, Galveston County's - University of Texas Health Medical Branch, [City of La Marque](#) were cancelled because the need was met with sufficient restoration of local water systems. Request from City of Rosebud has also been canceled, with TIFMAS crews being prepositioned in College Station for further assignment. [The Water Tenders for the City of Clute, the City of Galveston, and the City of Waco were released as of February 21, 12:30pm.](#)

**Texas Animal Health Commission (TAHC):** The Texas Animal Health Commission is maintaining situational awareness of the evolving weather incident. The TAHC is activated to the SOC, is monitoring weather calls, and is coordinating with TAHC Regional Offices and animal response partners at the local, state, and federal level for support of local jurisdictions. Coordination communications have occurred with ESF-11 partners regarding potential hay/feed or other livestock-related support following the storm. Some feed stores and other agriculture infrastructure are beginning to get back online, but stock may be low due to transportation delays and high demand. All partners have indicated no unmet needs at this time but are working to prepare for anticipated issues. TAHC staff remain on standby for response to any animal issues which may arise. Rolling energy brownouts and storm damages are continuing to impact both TAHC staff and animal stakeholders. Several reports of animal shelters dealing with outages and leaky or burst pipes have been received but handled locally. Local producers are also frustrated by gas shortages or inactive pumps, which is affecting the ability for ranchers to feed animals or resupply. All ESF-11 partners are working to maintain contact and situational awareness of any concerns related to these issues.



Impacts to the animal agricultural industry are continuing to be reported. Gas curtailments and electricity outages are continuing to impact processing plants, which has cascading impact on the milk and meat-animal production industries. Heavy snow in Northeast Texas has caused 15 poultry barn collapses affecting approximately 240,000 chickens, which are being handled by the companies. Reports of milk, beef, and poultry impacts have been received. Livestock markets across the state are slowly getting back online, but anticipate business remaining slow this week. The TAHC is holding calls with industry partners to determine the extent of impacts and what possible relief or mitigation may be supported by state and federal partners, as appropriate.

The main concern is the scarcity of cattle feed for large and small producers. Water, fuel, and feed outages continue to sporadically affect TAHC staff and animal stakeholders.

TAHC is receiving reports of local death losses across species and is prepared to support carcass disposal activities, as necessary. TAHC is working with AgriLife and other partners to gather data on agriculture impacts across the state.

For stray livestock or down fences, residents can contact their local Sheriff's Department. For animals in need of medical assistance, contact a local veterinarian. Animal carcasses found in public areas or rights-of-way should be reported to the local county Emergency Operations Center (EOC).

The U.S. Department of Agriculture (USDA) has programs that aid rural communities, farmers and ranchers, families and small businesses affected by the recent winter storms. USDA staff in the regional, state, and county offices are prepared with a variety of flexible programs and other assistance to residents and agricultural producers in impacted communities.

The Texas Department of Agriculture (TDA) helps agricultural producers locate hay supplies. If you need hay or would like to donate hay, visit the Hay Hotline website. Animal owners are advised to contact their local authorities to learn more about open animal shelters in their area.

**Texas Department of State Health Services (DSHS):** Due to the treacherous road conditions, most Vaccine clinics scheduled for the week in the PHRs have been canceled and/or postponed.

State Medical Operations Center (SMOC):

- SMOC is working closely with its partners to ensure resources reach the locals. Multiple resources have been deployed to regions including staffing/teams and items.
- SMOC has been conducting calls with the Public Health Regions and the Hospital Preparedness Providers to address the needs of the regions.



- DSHS SMOC Healthcare Branch has been in contact with all 8 HPPs and has shared the urgent concerns to SMOC Command of power outages, water shut offs and other emergencies in the healthcare facilities.
- A total of four Federal RRFs for ambulances, dialysis support, oxygen and water have been submitted to address the concerns of the state.
- DSHS worked with TDEM to submit an RRF on behalf of San Antonio to use their VA hospital for dialysis support.
- DSHS worked with TDEM to submit an RRF for 2,100 additional oxygen cylinders and regulators on February 18.
- DSHS worked with TDEM to submit an RRF for 50 ALS Ambulances on February 18 to be deployed to Arlington, Houston, and Austin/San Antonio area.
- DSHS coordinated with TDEM on hospital hookups for water deliveries.
- EMTF has been conducting AMBUS missions for the past three days totaling 23 missions with 333 persons relocated/transported.
- DSHS is supporting one Nursing Home in Live Oak County and two Dialysis Facilities in Cameron County with generator support.
- DSHS is continuing to support Harris County with a refrigerated trailer for decedent storage for this winter event and Disaster Portable Morgue Unit partitions.
- One of the major resources currently being requested is oxygen. DSHS has delivered 403 oxygen cylinders to SETRAC and 119 oxygen cylinders to CATRAC over the last three days. 305 additional cylinders were delivered to STRAC and SETRAC.

**Texas Department of Transportation (TxDOT):** In response to snow and ice TxDOT is performing winter weather operations by pretreating and treating roads.

- Some areas of the state have experienced re-freeze conditions as the snow and ice have melted and then re-froze when temps dropped again.
- TxDOT is working winter operations in all 25 districts as each district had impacts of winter weather. 5,626 TxDOT employees, 137 contractors and 1,259 pieces of equipment were directly involved in winter weather operations across the state.
- Contract and County forces are also being utilized providing operators and motor graders to assist in plowing roadways in districts across the state. Rental motor graders are also being utilized by TxDOT forces.
- TFS motor graders and support crews continue to support road clearing operations across the state.
- There has been coordination with the Public Utility Commission, TDEM fuel vendor, and local governments to prioritize routes and clear routes to critical infrastructure.
- TxDOT is utilizing their permanent digital message boards to display advisory of the weather conditions to the traveling public.



- TxDOT offices across the state are working with other state agencies to help with their fueling for vehicles and equipment at TxDOT offices across the state.
- Roadway conditions have been steadily improving across the state as temperatures rise above freezing.
- TxDOT is currently staffing the SOC 24 hours a day through the duration of this event.
- STARs are being processed as they are received.



**Texas Department of Public Safety (TXDPS):** Texas DPS has prepared statewide resources to appropriately respond to this severe weather event. All Texas Highway Patrol (THP) troopers are fully prepared to respond as conditions dictate. Some areas already impacted by the severe weather are ensuring 24-hour trooper coverage. THP Disaster District Chairs are communicating with TxDOT, TDEM, and TPWD to discuss emergency response plans. The Northwest, North, West, and Southeast Texas regions are coordinating with state police partners from New Mexico, Oklahoma, Arkansas, and Louisiana to ensure prompt responses to potential interstate highway issues. Texas DPS has troopers and equipment responding statewide to events in areas adversely affected by the winter weather event.



North Texas DDCs assisted with the coordination and delivery of blood, fuel, cots, relocation of nursing home residents, and provided critical fuel to first responders. Central Texas Troopers escorted crucial diesel fuel deliveries to prevent potentially catastrophic manufacturing system failures. Assisted local law enforcement agencies with crash investigations and weather-related traffic issues. Troopers assisted stranded motorists. Central Texas Troopers and Capitol Troopers provided crucial transportation for persons involved in the direct support of Texas' critical infrastructure.

DDC Garland coordinated fuel to a company to ensure mission-critical data centers supporting oil and gas, energy, utilities, health care, aerospace and defense, banking, insurance, travel, and other sectors throughout Texas and the United States.

The Dallas THP district rescued approximately 70 motorists. Troopers escorted two truck tractor semi-trailers of water from Fort Worth to Texoma Medical Center and assisted with off-loading. This water delivery prevented 280 patients from needing to be moved to other facilities.

DDC Tyler coordinated with the Brookshire's warehouse for the distribution of cots, blankets, and water to local jurisdictions.

Southeast Texas DDCs continue to assist TxDOT in clearing and maintaining roads. Troopers checked various areas typically occupied by homeless persons to see if assistance was needed.

Central Texas troopers escorted crucial diesel fuel deliveries to prevent potentially catastrophic manufacturing system failures.

West Texas troopers assisted TxDOT with traffic flow issues caused by snow and ice on IH-10 near Ozona where traffic was estimated to be backed up over ten miles.

Central Texas troopers assisted the Travis County Sheriff's Office with answering call for service during high call volumes. A trooper also transported critical human blood platelets from Baylor Scott and White in Temple to Baylor Scott and White-Hillcrest in Waco. A San Saba trooper, on his own time and beyond the call of duty, delivered 250 gallons of drinking water from his personal well to the San Saba Sheriff's Office so local citizens would have access to drinking water.

THP troopers investigated 2,224 crashes, with 547 injuries and 23 fatalities, and assisted 1,221 motorists across all Regions from February 11 through February 18.

**Texas Military Department (TMD):** TMD will support Texas Highway Patrol, Texas Parks and Wildlife Division, and TxDOT in protecting life and property during events of winter weather in Texas. TMD has deployed [1,439](#) personnel, 34 vehicles and 14 aircraft to Amarillo, Abilene, Wichita Falls, Waco, Dallas/Fort Worth and Tyler to assist stranded motorists and conduct welfare checks. TMD has conducted



1,623 personnel assists, three rescues, 103 evacuations, 10 pet/animal evacuations, assisted three families, distributed 30,389 cases of water, and has towed nine vehicles and assisted offloading pallets of water from a C130 at Longview Airport in Tyler. TMD deployed an Air Operation Center (AOC) and 2 Airlift MRPs which have lifted 845,000 bottles of water and other supplies to areas in need. 6 Rotary Wing MRPs staged in Austin, San Antonio, and Grand Prairie have delivered 905,480 bottles of water. TMD has mobilized Military District Coordinators (MDC) for all districts in the state as well as Ground Transportation Companies to assist in all six TDEM regions. TMD has deployed personnel to support the Brazos Valley Food Bank in Bryan and to San Antonio in support of potable water and MREs distribution to 13 locations. TMD has deployed personnel to support POD Operations in Houston, Bastrop, Caldwell County and Nacogdoches County.

**Texas Parks and Wildlife Department (TPWD):** TPWD has prepared resources for this winter weather event consisting of Texas Game Wardens and State Parks Police Officers. Also, TPWD has specialized equipment and resources available to support requests including our Aviation, UAS, and K9. TPWD is continuing to be advised of the current weather conditions and are maintaining a state of readiness. TPWD has completed 5 rescues, 9 evacuations, 236 welfare checks and 3 animal rescues/evacuations to date.

- Game Wardens and Park Police Officers continue to patrol in areas affected by the winter weather and are working in conjunction with Texas DPS Troopers and other first responders assisting stranded motorists and traffic control due to weather conditions.
- TPWD has personal staffing the Remote SOC during a 24hr activation and is communicating with TxDOT, TDEM, Texas DPS, TMD and other agency representatives to discuss response plans and needs for support.
- Harrison County Game Wardens assisted DPS with the removal of approximately 40-50 passenger cars from the gridlocked interstate I-20 along the state line. Officers also contacted approximately 50 other motorists to check welfare.
- Wood County Game Warden was notified of a vehicle that had veered off the roadway and into Lake Fork. The vehicle was submerged in ten feet of water. First responders were able to retrieve the vehicle in very harsh conditions. Two victims were located inside the vehicle deceased.
- Game Wardens in Gonzales assisted with multiple checks for welfare and assisted motorists.
- Game Wardens in Brownwood delivered firewood to two families that were out of electricity and were out of wood for their fireplace.
- Hood County – Game Wardens assisted with bottled water dispersal throughout the county. They were able to deliver 34 cases of water to the neighborhood of Blue Water shores and 21 cases to the neighborhood of Montego Bay.
- Bosque and Falls Counties – Game Wardens delivered several truckloads of water to areas in need around the county.
- Graham – Game Wardens were requested by dispatch to help retrieve a dog that was stuck in the ice on the surface of Lake Graham. The Game Warden grabbed



his boat, a Graham PD officer, another first responder on scene. They successfully made it to the dog and broke up the ice on the surface with his boat, and they eventually rescued the dog. Meanwhile, an Animal Control Officer on scene had also fallen into the lake and was in freezing water for around 5 minutes. She was also successfully rescued by other responders near the shore. After both the ACO and dog were rescued they are recovering and seem to be doing well.

- Caldwell County - Game Wardens assisted the Caldwell County Office of Emergency Management and helped distribute 760 cases of bottled water to Caldwell County residents.
- Deaf Smith County – Game Wardens assisted with the rescue of a Golden Eagle that was struggling in the freezing temperatures. The Game Warden transported the eagle to a rehabber in Amarillo. Game Wardens continue to assist with welfare checks and traffic control.
- Chillicothe – A Game Warden located a water line from a tower that had burst and assisted the city in getting to it for repair. Wardens are continuing to assist local agencies when needed.
- Decatur – A Game Warden assisted with a pelican rescue. They also continue assist other agencies with stranded motorists and traffic control in areas that were iced over.
- Anderson County – 10 calls to assist other agencies were received due to severe conditions in some rural areas of the county. 29 public assists were encountered. These ranged from motorist assists to trying to help locate fuel and food items for those in need. Numerous known elderly citizens were checked on during the event and checks are continuing in areas without power, water, etc. Game Wardens responded to several local calls for service, mainly in remote areas needing 4X4 capabilities.
- Texas Game Wardens and State Park Police Officers have returned to normal operations in areas affected by the Winter Weather event.

**Public Utility Commission of Texas (PUC):** Monitoring and communicating with power providers as well as tracking power outages due to winter weather. ERCOT has issued an Operating Condition Notice (OCN) for the potential of extreme cold weather which will run from February 11 through February 16.

**Railroad Commission of Texas (RRC):** Natural Gas distribution utilities have reported a total of 2,153 residential outages through the course of the Winter Weather event. [Service to almost all 2,153 of those customers has been restored. Fewer than 30 customers were not home when crews restored natural gas service. Crews made 2 attempts to contact customers and left tags providing instructions on how to contact their respective natural gas utilities.](#)



**Texas Commission on Environmental Quality (TCEQ):** TCEQ is currently tracking issues concerning drinking water and wastewater treatment facilities across the state.

Drinking Water Systems (as of 10:45 am)

- 153 are not operational.
- 226 are partially operational.
- 1,336 systems are under a Boil Water Notice serving a population of 12.042 million.
- 167 Boil Water Notices have been rescinded.

Wastewater Facilities (as of 10:45 am)

- 9 are not operational.
- 33 are partially operational.

TCEQ will continue to provide technical assistance to these systems until they can return to normal operations. TCEQ is reaching out to approximately 92 Accredited Drinking Water Labs qualified for bacteriological samples to see if they are operational and available to analyze samples.

**Ambient Monitoring Stations:** Power has been restored to all air monitoring stations that were offline due to the storm. Five individual samplers remain offline due to storm-related damage and will be repaired or replaced as soon as possible.

Consistent with the Governor's Proclamation of February 12, 2021, the TCEQ requested written approval for the suspension of the rules that may prevent, hinder, or delay necessary actions needed to respond to the severe winter weather event. A full list may be found at <https://www.tceq.texas.gov/response/temporary-suspension-of-rules-due-to-severe-weather>.

TCEQ has created a Severe Cold Weather Event Response webpage to provide assistance at <https://www.tceq.texas.gov/response/temporary-suspension-of-rules-due-to-severe-weather>.

## **Volunteer Organizations Active in Disasters (VOAD):**

### **American Red Cross (ARC):**

#### **Mass Care-Sheltering and Warming Centers**

Due to significant warming trends across the State and power restoration, several Warming Centers closed Saturday and Sunday.

- Overnight congregate shelter population: 0 at 30 facilities
- Non-Congregate Overnight Shelter Population: 4 people in 3 hotel rooms, in 2 hotels

#### **Mass Care-Feeding**

We've provided 2,600 meals to date and 3,469 snacks.



### **Mass Care-Distribution of Emergency Supplies**

- Distributed 9,715 relief items to the community\*
- Supplied 21 pallets of drinking water to Galveston County
- Supplied 22 pallets of drinking water to Comfort, TX Fire Station
- Supported Corpus Christi by procuring 20 pallets of drinking water through a partner
- Supplied 4 trailer loads of drinking water (approximately 88 pallets) to Bexar County
- Supporting drinking water requests to Dallas, pending info
- Supporting drinking water requests to Austin, pending info

### **Disaster Health Services**

ARC's team of health professionals are activated providing medical support to 614 clients to date.

### **Infrastructure**

#### **Shelters/Warming Centers Activated:**

<b>Region</b>	<b># Reported</b>
1	34
2	4
4	2
6	9
<b>Total</b>	<b>49</b>

#### **Power Outages: Source Eagle-I as of 5:00 AM**

<b>Region</b>	<b># Affected</b>
Region 1	381
Region 2	7,671
Region 3	177
Region 4	284
Region 5	6
Region 6	7,472
<b>Grand Total</b>	<b>15,991</b>

### **STATE RESOURCES COMMITTED**

<b>Agency</b>	<b>Resource Kind and Type</b>	<b>Personnel</b>	<b>Equipment</b>	<b>Status</b>	<b>Location</b>
TAMUS TFS	Winter Weather Support Crew	8	4	Assigned	DDC 3
TAMUS TFS	Winter Weather Support Crew	1	1		Uvalde and Zavala Counties
TAMUS	Winter Weather	7	6	Assigned	Gillespie County



Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
TFS	Support Crew				
TAMUS TFS	Delivery Drivers	9	5	Assigned	DDC 4A
TAMUS TFS	Short Plans Team	4		Released	DDC 5 & 6
TAMUS TFS	Short Plans Team	4		Assigned	DDC 4B
TAMUS TFS	RSA Support Team	6		Assigned	Fort Worth
TAMUS TFS	RSA Support Team	14		Assigned	Spring
TAMUS TFS	RSA Support Team	3		Assigned	Seguin
TAMUS TFS	IMT Short Team	3		Assigned	Coleman County / City of Coleman
TAMUS TFS	IMT Type III	4		Assigned	DDC 14
TAMUS TFS	ESF 4 Representatives	3		Assigned	Austin/SOC
TAMUS TFS	Saw Module	7		Available	Falls County
TAMUS TFS	Saw Squads	22		Available	Statewide
TAMUS TFS	Winter Weather Support		30	Available	Statewide
TAHC	SOC Representative	1		Assigned	Austin
TAHC	Office Staff	6		Available	Virtual
TAHC	Regional Mgmt.	18		Available	Statewide
TPWD	SOC Liaison	2	2	Assigned	Austin
TPWD	DDC Liaison	1	1	Assigned	Garland
TPWD	Game Wardens	432	432	Assigned	Statewide
TPWD	Park Police Officers	90	90	Activated	Statewide
TPWD	Aircraft	2	1	Activated	Austin
TPWD	UAS Team	50	50	Activated	Statewide
TPWD	K9 Team	9	9	Activated	Statewide
TMD	Winter Weather Package	18	6	Assigned	Amarillo
TMD	Winter Weather Package	18	6	Assigned	Wichita Falls
TMD	Winter Weather Package	16	6	Assigned	Dallas/Fort Worth
TMD	Winter Weather	16	5	Assigned	Abilene



Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
	Package				
TMD	Winter Weather Package	16	6	Assigned	Waco
TMD	Winter Weather Package	9	5	Assigned	Tyler
TMD	TMD Military District Coordinator	18		Assigned	Statewide
TMD	Warming Center Support	169		Activated	Various
TMD	JOC LNO's	4		Assigned	Various
TMD	Warming Center Support	12		Activated	Nacogdoches
TMD	Brazos Valley Food Bank	22		Assigned	Bryan
TMD	Air Operation Center	1		Assigned	Austin
TMD	Air Lift MRPs 2X	54	2	Assigned	Grand Prairie
TMD	Rotary Wing Mixed	22	4	Assigned	Austin
TMD	Rotary Wing Mixed	22	4	Assigned	San Antonio
TMD	Rotary Wing Mixed	22	4	Assigned	Grand Prairie
TMD	1,000 Pax TMD to Support Winter Weather	748		Activated	Statewide
TMD	Ground Transportation Company	42	0	Activated	Region 1
TMD	Ground Transportation Company	42	0	Activated	Region 2
TMD	Ground Transportation Company	42	0	Activated	Region 3
TMD	Ground Transportation Company	42	0	Activated	Region 4
TMD	Ground Transportation Company	42	0	Activated	Region 5
TMD	Ground Transportation Company	42	0	Activated	Region 6
TMD	Commodity Distribution			Activated	San Antonio
TMD	POD Operations			Activated	Houston



Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
TMD	POD Operations			Activated	Bastrop
TMD	POD Operations			Activated	Caldwell County
TMD	POD Operations			Activated	Nacogdoches County
TXDPS	SOC Liaison	2	2	Activated	Austin
TXDPS	THP Troopers and Vehicles	2,211	2,211	Assigned	Statewide
TXDPS	THP Troopers and Vehicles	1,089	1,089	Activated	Statewide
TxDOT	SOC Liaison	3		Assigned	Austin
TxDOT	Resources	5,626	1,259	Assigned	Statewide
TxDOT	Contractors	137		Assigned	Statewide
Texas Agrilife	SOC liaison	1		Assigned	Austin
Texas Agrilife	Administration	2		Assigned	College Station
Texas Agrilife	DAR Agents	18		Assigned	RSA's
TPWD	SOC Liaison	2	2	Assigned	Austin – RSOC
TPWD	DDC Liaison	1	1	Assigned	Garland
TPWD	Game Wardens	432	432	Assigned	Statewide
TPWD	Park Police Officers	90	90	Activated	Statewide
TPWD	Aircraft	4	1	Activated	Austin
TPWD	UAS Team	50	50	Activated	Statewide
TPWD	TPWD K9 Team	9	9	Activated	Statewide

**FINAL COMMENTS:** The State Operations Center (SOC) is at Level II (Escalated Response Conditions). The Texas Division of Emergency Management (TDEM) continues to monitor the situation and will provide additional situation reports as needed.

**The four levels of SOC activation are:**

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

*This Situation Report can be found on the TDEM webpage at:*  
<https://tdem.texas.gov/situation-reports/>



**W. Nim Kidd, MPA, CEM**

Chief – Texas Division of Emergency Management  
Vice Chancellor for Disaster and Emergency Services  
Texas A&M University System

<https://tdem.texas.gov/>

Twitter: @TDEM

(512) 424-2208 (24/7)